



September 28, 2011

By Email and Regular Mail

Emma Fontenot
Deputy Commissioner, Office of Health Insurance
Louisiana Department of Insurance
P.O. Box 9412
Baton Rouge, LA 70804-9214

Re: Louisiana's Request for Adjustment to Medical Loss Ratio Standard

Dear Deputy Commissioner Fontenot:

Thank you for the additional information provided in the Louisiana Department of Insurance ("LDI")'s April 29 and May 25, 2011 letters to the Center for Consumer Information and Insurance Oversight ("CCIIO"). These letters were sent in response to CCIIO's April 18 and 19, 2011 letters, which requested information necessary to complete Louisiana's application for an adjustment to the MLR standard in the Louisiana individual health insurance market, and clarifications regarding the information submitted with Louisiana's initial application. We also thank you for the supplemental information provided in the LDI's September 1, 2011 letter. This letter was sent in response to CCIIO's July 1, 2011 letter, which requested additional information and clarifications regarding the information the LDI submitted on April 29 and May 25.

As of the date of this letter, we deem Louisiana's application complete. We will make a decision regarding Louisiana's application within 30 days. The Secretary may, in her discretion, extend the 30 day review period for as long a time as necessary not to exceed an additional 30 days. Should the application review period be extended, we will alert you as soon as practicable.

While we are deeming the application complete, we have reviewed the information the LDI provided in its September 1 letter, and request further information regarding the item listed below. This information will facilitate the Secretary's determination of the application. We would appreciate receiving the LDI's responses within seven (7) calendar days from the date of this letter. The responses should be submitted to MLRAdjustments@hhs.gov.

The items for which we request further information is:

1. In item 8 of its September 1 letter, the LDI states the following:

"Four of the companies agreed with the raw loss ratio determinations but made changes to the credibility adjustment to account for an offset. One company disagreed with all aspects of the calculation. One company disagreed with the credibility adjustment."

For these six issuers, please provide the MLR estimates as calculated by the issuers, including what credibility adjustments were made, and whether the credibility adjustments included deductible factors and, if so, what such factors were.

Once again, we appreciate Louisiana's cooperation in working together to implement the Patient Protection and Affordable Care Act. If you have any questions during this process, please contact the Office of Oversight by email at MLRQuestions@hhs.gov or by phone at (301) 492-4457.

Sincerely,

/Signed, GC, September 28, 2011/

Gary M. Cohen
Acting Director, Office of Oversight
Center for Consumer Information
and Insurance Oversight